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January 10, 2001

P.O. BOX 119 HONOLULU, HAWAII 96810-0119

## COMPTROLLER'S MEMORANDUM NO. 2001-03

TO:

All Department Heads

ATTN:

**Telecommunications Coordinators** 

SUBJECT:

Update of Government Section Listings in Verizon's 2001-2002

Directory for the Island of Oahu

Verizon Hawaii, Inc. (Verizon) is in the process of updating the government section listings for the white pages of the 2001-2002 Verizon's telephone directory. Please submit your department's updates to the Telecommunication Services Branch (TSB) of the Information and Communication Services Division (ICSD) for proper coordination with Verizon.

All updates must be submitted by 4:30 p.m. on January 31, 2001. The ICSD will consolidate the telephone directory updates for State agencies and submit them to Verizon.

Keeping in mind that this is for the Hawaii State Government Section only, please proceed as follows:

- 1. Review the attached listings (as it appears on the white pages in the Hawaii State Government Section in the 2000-2001 GTE Hawaiian Tel directory) that are appropriate for your department.
- 2. To delete a telephone number, draw a line through the entire line item and type or print the word DELETE next to the number.
- 3. To change a line item, draw a line through the affected part(s) of the line item (e.g., agency name, telephone number) and type or print the change(s) next to the line item if it can be done legibly. If it cannot be done legibly, the changes must be typed on a separate 8 ½"x11" paper

with clear instructions on where it is to be changed in the directory listing.

- 4. To add a line item, type or print the new information (e.g., agency name, telephone number, etc.) at the point where it is to be inserted in the directory listing if it can be done legibly. If it cannot be done legibly, the new line item must be typed on a separate 8 ½"x11" paper with clear instructions on where it is to be inserted in the directory listing.
- 5. To replace an entire page, retype all telephone listings on a separate 8 ½"x11" paper incorporating all additions, changes, and deletions and submit both the replacement page and the replaced (photocopied) page. Type or print REPLACEMENT at the top of the replacement page and REPLACED at the top of the replaced page.
- 6. If there are no changes, type or print the words NO CHANGES on the photocopied page.
- 7. Please ensure that all directory update submissions are coordinated through your departmental telecommunications coordinator or designated representative and submitted to:

Department of Accounting and General Services Information and Communication Services Division Telecommunication Services Branch Keoni Ana Building 1177 Alakea Street, Room 201 Honolulu, HI 96813

Attention: Telephone Directory Update

Should you have any questions, please call the TSB at 586-1930.

State Comptroller

Attach.